



May 20, 1996

FROM: City of Denham Springs

TO: Utilities Customers

According to Federal Safety Standards 192.16 we are to supply each customer with underground piping the following information. If you do not have underground piping, disregard this letter.

- 1) The City does not maintain the customer's buried piping.
- 2) If the customer's buried piping is not maintained, it may be subject to the potential hazards of corrosion and leakage.
- 3) Buried gas piping should be –
  - a. Periodically inspected for leaks;
  - b. Periodically inspected for corrosion if the piping is metallic: and
  - c. Repaired if any unsafe conditions are discovered.
- 4) When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand.
- 5) The City (if applicable), plumbers, and heating contractors can assist in locating, inspecting, and repairing the customer's buried piping.
- 6) Master meter systems may continuously post a general notice in a prominent location frequented by customers.

If you have any questions, or we may be of assistance, call 667-8346.

I have read the above information:

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

**By signing below, I am requesting the City of Denham Springs (CITY) to provide utility services at the address provided on this form.**

\_\_\_\_\_ When any request is made for utility services by a person(s) who owes any balance for previous utility services, at the same or different location, payment of any balance owing the CITY shall be made prior to services being rendered.

\_\_\_\_\_ My deposit is subject to comply with CITY ordinance #106-2 – 106-3. Should services be disconnected for non-payment, an additional equaling 25% of the current deposit and a service charge of \$35.00 will be required in order to reconnect services.

\_\_\_\_\_ The service man will **only** unlock the gas and water meters. The customer is responsible for turning on the valves and lighting pilot lights.

\_\_\_\_\_ All meters shall remain available for reading or inspection. Meters shall be uncovered and unobstructed at all times. No water meter shall be in the same enclosure with an unchained or unsupervised dog.

\_\_\_\_\_ If any meter is found to be temporarily obstructed, the customer shall be sent a certified letter from the CITY notifying them that they have 15 days to remove the obstruction. If the temporary obstruction is not removed within 15 days, the customer shall be penalized \$15.00 per day, starting with the day 16, until the obstruction is removed.

\_\_\_\_\_ If the meter box and/or lid is damaged by the customer, contractor, or third party the replacement cost shall be current CITY purchase price plus labor.

\_\_\_\_\_ The misappropriation, taking, or use of any gas, water, or sewer service without the consent of the owner, seller, or distributor or by means of fraudulent conduct, practices, or representations is strictly prohibited. A taking, misappropriation, or use includes the diversion by any means or device of any quantity of gas, water, or sewer from the pipes, mains, or other means of transmission of such person, or by directly or indirectly preventing a metering device from properly registering the quantity of gas, water, or sewer actually used, consumed, or transmitted. Any person who violates the provisions of this section shall pay restitution of \$100.00, per violation, in addition to any other court costs or penalties imposed pursuant to city ordinances. Any person who violates this section for one or more consecutive billing cycles will pay restitution of \$100.00 per billing cycle for said violation.

\_\_\_\_\_ If any meter is found to be obstructed or hidden due to ground sodding, dirt, or construction materials, etc., the contractor or customer shall be sent a certified letter from the CITY notifying them that they have 25 days to remove the obstruction. If the obstruction is not removed or uncovered within 25 days, then the CITY will uncover the meter. The cost to the contractor or the customer shall be \$50.00 per day until the meter is found. The CITY shall not be responsible for any sodding or landscaping damaged in uncovering the meter.

\_\_\_\_\_ I agree to receive and pay the CITY for all utility service provided at the address listed on this form. My payment rate will be in accordance with the current rates of the CITY.

\_\_\_\_\_ I understand if I do not pay my utility bill, the balance will be sent to collections. Additional fees, in the amount charged by the collection agency, will apply and it may affect my credit.

NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

DATE: \_\_\_\_\_